

Corporate Slogan  
Total commitment to good health

Mission Statement  
We shall live in harmony with society and our customers; together, we shall create new values through the provision of out of the box services;  
and we shall contribute to the medical care and wellbeing of people around the world

Realization of our Mission Statement

## Input

- Human capital**
  - Maximize the value of human capital
  - Number of employees ..... 10,039
- Financial capital**
  - Sound financial position
  - Net assets ..... 249,437 million yen
- Logistics and manufacturing capital**
  - Strong business infrastructure and stable supply of pharmaceuticals
  - Number of sales offices ..... 233
  - Number of logistics centers ..... 10
  - Number of dispensing pharmacy stores ..... 707
- Intellectual capital**
  - Customer support system supporting clients and patients
  - Number of lineups ..... more than 20
  - Highly functional logistics system, utilization of robots
  - Robot picking rate in TBC DynaBASE ..... 95%
  - Shipping accuracy ..... 99.99999%
  - Voice recognition technology
  - Voice recognition rate of ENIFvoice ..... 95%
- Social capital**
  - Strong partnership
  - Number of manufacturers the Company has business with ..... 1,100
  - Number of business customers ..... 110,000
  - Members of the Kyoso Mirai Group in Pharmacy ..... 7,357 corporations 21,200 stores

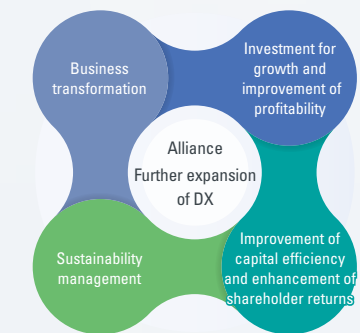
## Value-added Business Model

Business development utilizing business know-how cultivated through close cooperation among business segments



## Strategy

Medium-Term Management Plan 2023-2025  
"Create the Next Generation"



Expansion of action plan to accelerate the Medium-Term Management Plan, improve its effectiveness, and further enhance corporate value

## Materiality

- Promotion of decarbonization
- Consideration of biodiversity
- Reduction of waste
- Stable supply of pharmaceuticals and support for BCP
- Improvement of quality, safety, and efficiency
- Solve issues related to access to medical care
- Maximize the value of human capital
- Human rights
- Coexistence with society
- Strengthening risk management
- Establishment of a transparent governance system

## Ideal State of the Company

"Best Partner" that contributes to "New Value Creation"

## Creating Value

- Business infrastructure for stable supply of pharmaceuticals
- Specialty products, full-line service
- Community healthcare design

## SUSTAINABLE DEVELOPMENT GOALS



Further strengthening of management capital