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To whom it may concern:

Company Name	TOHO HOLDINGS CO., LTD.
Corporate Representative	Atsushi Udoh, President and Representative Director (First Section of Tokyo Stock Exchange Securities Code:8129)
Contact:	Makoto Kawamura, Director and General Manager, Corporate Management Division and Corporate Planning and Investor Relations Department (TEL: 81-3-6838-2803)

Announcement of Release of the Online Medical Examination / Dosing Guidance System  
named "KAITOS"

TOHO HOLDINGS CO., LTD. (Headquarters: Tokyo; President and Representative Director: Atsushi Udoh; hereinafter " TOHO HOLDINGS") is pleased to announce that it is going to release the online medical examination / dosing guidance system named "KAITOS" as described below.

1. Background of the release

Further expansion of the pandemic, which is also called the third wave of COVID-19, has been re-suppressing physician visits due to concerns over the infection risk. Regarding the provision of online medical examinations to minimize the infection risk, the applicable regulations have been temporarily eased, with various online medical examination systems being provided. However, online medical examinations have not yet been widely used. One of the reasons is that patients who want to receive online medical examinations themselves need to search medical institutions that can provide such online services and that they have to decide which one they will choose; this process is challenging. Online dosing guidance and the process of receiving prescription pharmaceuticals also have similar challenging issues.

In conjunction with "Byouin-Navi\*1," which is our web-portal site for finding hospitals/clinics, "Initial Examination Reservation Service\*2," and other system services such as cashless settlement, all of which have been provided by the Company's group, the online medical examination / dosing guidance system "KAITOS" enables a series of processes from searching clinics that provide online medical examination services, making reservations, receiving such online services, to settlement. Moreover, if the user chooses his/her "Kinrin-Yakkyoku" (neighborhood pharmacy) that has implemented the online dosing guidance, "KAITOS" serves as a platform that enables the online dosing guidance, settlement, and the process of receiving prescription pharmaceuticals at his/her home. We believe that the online medical examination / dosing guidance system "KAITOS" can connect patients who want to visit clinics with peace of mind with hospitals/clinics that want to provide safe and sound medical care, and thereby can contribute to solving their challenges. With this belief in mind, the Company's group will make collective efforts to provide "KAITOS."

2. Product Outline

(1) Product Name: The online medical examination / dosing guidance system "KAITOS"\*3

(2) Product Characteristics:

- In conjunction with "Byouin-Navi," which is the web-portal site operated by one of the

Company's subsidiaries, K.K. eHealthcare, for finding medical institutions, this system enables patients to easily search medical institutions that provide online medical examinations, and make reservations there.

- It has 14 types of medical questionnaires readily available, and also can prepare a clinic-specific medical questionnaire.
- Each patient can choose in advance his/her "Kakaritsuke-Yakkyoku" (regular pharmacy) or his/her "Kinrin-Yakkyoku" (neighborhood pharmacy) that has implemented the online dosing guidance. In addition, clinics can check information about pharmacies that patients have chosen, thereby enabling smooth information sharing between clinics and pharmacies, such as sending patient information and prescriptions.
- Pharmaceuticals dispensed by "Kinrin-Yakkyoku" can be mailed directly to the patients. We are working on this mailing service together with JAPAN POST Co., Ltd. to verify that prescription pharmaceuticals can be delivered safe and sound.
- The online settlement service enables patients to use their credit cards for the online settlement of the relevant charges to their clinics and pharmacies, respectively.
- For medical institutions, the management screen is designed in a simple and user-friendly way so that users can easily check every item on the menu, including the appointment information, the settlement screen, the scheduling, and setting the number of appointments or notices.
- We will newly set up the online medical examination helpline in the call center of TOHO PHARMACEUTICAL CO., LTD. in order to respond to inquiries from medical institutions and patients. The assigned pharmacists / nationally registered dietitians, numbering 30 or more in total will answer various questions so as to reduce the burden on medical institutions.
- We also plan to assign some nationally registered dietitians of the Company to the call center so that they can provide nutrition consultation for patients who need such consultation.

### 3. Start of the operation

February 5, 2021

- \*We have already implemented trial operation with some medical institutions. Their feedback has confirmed smooth use.

#### \*1 Regarding "Byouin-Navi"

This web-portal site for finding medical institutions contains information about 220,000 hospitals / clinics / dentists / pharmacies, with the number of visitors being approx. 14 million per month (as of the end of November 2020). It allows users to search not only basic information such as names of medical institutions and clinical departments but also multiple information including specific symptoms and doctors' expertise, enabling patients to find medical institutions that will meet their needs more precisely. It provides highly accurate and instantaneous information by posting the Company's unique detailed data collected by the Company's marketing specialists (MSs). When used in conjunction with "Initial Examination Reservation Service," the user can complete a series of procedures from searching to reservation.

#### \*2 Regarding "Initial Examination Reservation Service"

This service enables any user patient who is intending to make his/her initial hospital visit

to arrange the initial medical care appointment in advance upon browsing the website of a given medical institution or search sites for medical institutions via his/her PC or smartphone. As the user patient enters his/her symptoms upon registration, the medical institution can grasp what kind of symptoms the patient is suffering from and when he/she will visit there. In addition, depending on the setup by medical institutions, an E-mail can be sent to remind any user patient of his/her appointment a day before his/her hospital visit or on the visit date. As of the end of November 2020, this service has been implemented by about 12,000 medical institutions, and has been used by about 60,000 patients per month.

### \*3 Origin of the name

The online medical examination / dosing guidance system “KAITOS” was named after “Deneb Kaitos,” which is the name of Iota Ceti, one of the stars of the constellation Cetus. Deneb Kaitos is a huge star shining in yellow orange at the tail of Cetus. It is a symbol of “ability to move ahead even in adversity.” As is the case with this star, our system “KAITOS” symbolizes our determination to move ahead in the adversity of COVID-19 pandemic so as to connect patients who worry about clinic visits with proper medical institutions.