

June 30, 2016

To whom it may concern:

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Notice concerning New Release of All-in-One Automatic Voice-recognition and Electronic Medication History Recording System “ENIFvoice SP+A”

TOHO HOLDINGS CO., LTD. (Headquarters: Setagaya-ku, Tokyo; President and Representative Director: Norio Hamada; hereinafter, “TOHO HOLDINGS”) is pleased to announce that TOHO PHARMACEUTICAL CO., LTD. (Headquarters: Setagaya-ku, Tokyo; President and Representative Director: Hiromi Edahiro), a wholly owned subsidiary of TOHO HOLDINGS specializing in the pharmaceutical wholesaling business, has newly released ENIFvoice SP+A, an all-in-one automatic voice-recognition and electronic medication history recording system.

## 1. Background

TOHO HOLDINGS has taken steps to improve a range of customer services by introducing automatic voice-recognition technology to facilities and systems including call centers, sales support system, and a voice-recognition medication history recording support system, ENIFvoice SP. We have developed ENIFvoice SP+A, an all-in-one automatic voice-recognition and electronic medication history recording system, by leveraging dictionary functions and the knowhow of voice in put accumulated so far. It is an enhanced version of ENIFvoice SP, with electronic medication history recording system and electronic questionnaire inputting function added.

Investments are underway toward achieving an improvement in business operations, such as by adopting receipt computer and electronic medication history recording system, or expensive dispensing equipment to pharmacies. Meanwhile, we continue to confront a range of challenges such as achieving further business efficiencies and enhancing patient satisfaction.

Pharmacies are required to make health inquiries to patients before dispensing medicine. The newly released ENIFvoice SP+A will make it possible for a pharmacist to give dosing guidance to a patient over the counter by using a tablet-based questionnaire and linking it to the electronic medication history.

ENIFvoice SP+A will significantly change the workflow of pharmacists and the way they interact with patients, offering an environment for the pharmacist to perform medical services as a professional. Moreover, it is expected that ENIFvoice SP+A will contribute to improving patient satisfaction by sharing the information with patients.

## 2. Product Outline

### (1) Product Name:

All-in-One Automatic Voice-recognition and Electronic Medication History Recording System  
“ENIFvoice SP+A”

## (2) Product Characteristics:

- Voice input

It is equipped with a voice-input dictionary solely designed for recording the patient's medication history, which includes medical terminology used by pharmacists.

Users can perform tasks associated with checking package insert, searching for generic drugs, checking intake combination, and operating the medication history recording screen through voice input.

- Dosing guidance support

Messages regarding contraindication and key points of guidance will appear on the screen automatically based on the prescription details and answers given to the questionnaire.

- Cloud-based electronic medication history recording

Medication history information will be managed on cloud. Wall shelves will no longer be needed that used to keep paper-based medication history (medical records for pharmacies), making it possible for pharmacies to make more efficient use of space.

- Security measures

The stored data will be strictly protected within facilities operated by NTT Communications providing cloud services, in accordance with the Security Guidelines for Medical Information Systems announced by the Ministry of Health, Labour and Welfare.

- Tablet-based questionnaire (optional)

A pharmacist will be able to confirm the check items that are required every time through the tablet-based questionnaire.

Answers given by the patient will be recorded directly into the medication history.

## 3. Date of Launch

August, 2016